



Maintenance Just Got Simpler

With Online Contract Management
from Milli-Q® Services

Would you like to more efficiently track your water systems' service history and schedule maintenance visits?

Milli-Q® system contract management is now only a click away!

Online Contract Management is our digital service that streamlines the care of your Milli-Q® fleet so that you can better focus on your job priorities.

Log into our MyMilli-Q™ online tool to:

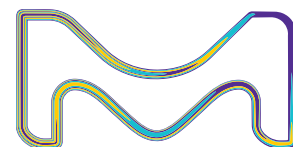
- Track your service history
- Schedule maintenance visits
- Manage consumable deliveries
- Renew your contracts

Experience a simpler lab life with:

- At-a-glance, consolidated contract information
- Rapid and efficient planning
- Streamlined audit preparation
- Easily traceable service history and reports

Activation is easy

To benefit from our new Online Contract Management service, simply request a MyMilli-Q™ online account from your Milli-Q® representative. The service is available for eligible systems with a Milli-Q® Service Plan. You will continue to benefit from our other services included in your existing Milli-Q® Service Plan.



Find contract details & quickly renew

For each Milli-Q® system under contract, find all relevant information—all in one place.

Home > Device Details

Service Contract Status

| | |
|--|--|
| Contract Number Merck Millipore - SC-233184-0 | Installation Date May-26-2019 |
| End of manufacturer warranty May-26-2019 | Service Level Total |
| Contract Start Date May-27-2019 | Contract End Date May-27-2020 |
| Preventive Maintenance Visit Date Dec-18-2019 | Preventive Maintenance Visit Status Scheduled |
| Contract Status Active | |

Rapidly view

- Contract type & status
- Start & end dates
- Planned maintenance visits

In a click

- Request to reschedule a visit
- Renew your contract

Easily track service history

Have full traceability of your systems' service history and streamline audit preparation.

Home > Devices > Device Details

Service Visits

| Number | Type | Scheduled date | Status | Closed date | Attachments |
|-------------|------------------------|----------------|--------|----------------------|-------------|
| WO-01465780 | Repair | Sep-19-2019 | Billed | Sep-20-2019 20:07:46 | |
| WO-01465455 | Preventive Maintenance | Apr-10-2019 | Billed | Apr-10-2019 16:51:54 | |
| WO-01325789 | Qualification | Mar-30-2018 | Billed | Mar-30-2018 18:50:21 | |
| WO-01500045 | Installation | Mar-22-2018 | Billed | Mar-23-2018 18:41:29 | |

Rapidly view

- Visit purpose
- Date
- Status

In a click

- Download your service reports

Efficiently manage consumable deliveries

Rapidly track consumable orders and reschedule shipments according to your needs.

| Name | Product Code | Quantity | Delivery Date (s) | Sales Order | Sales Order Line |
|--|--------------|----------|-------------------|-------------|------------------|
| IPAK Quanta® polishing cartridge | IPAKQUAA1 | 1 | Jan-30-2020 | 55854533 | 5.1 [72655270] |
| IPAK Meta® polishing cartridge | IPAKMETA1 | 1 | Jan-30-2020 | 23064565 | 4.1 [72661445] |
| ech2o A10 TOC lamp | ZFA10UVA1 | 1 | Jan-30-2020 | 20255872 | 8.1 [72661422] |
| Millipak® Gold 0.22µm sterile filter | MPGPG02A1 | 2 | Jan-30-2020 | 21978285 | 6.1 [72662458] |
| ech2o oxidation lamp | ZIQUVLP1 | 1 | Jan-30-2020 | 23365485 | 7.1 [72636671] |

Rapidly view

- Consumable name & catalog number
- Quantities ordered
- Past & expected delivery dates

In a click

- Request to reschedule a shipment

Be notified of service visits & easily contact our service hotline

Receive automatic notifications of upcoming maintenance visits and send direct messages to our Milli-Q® Services team, to ensure the most efficient use of your time.

| Action | Date | System name | Asset number | Serial number | Location |
|---------------|-------------|---------------------------------|--------------|---------------|----------|
| Service Visit | Oct-23-2019 | Milli-Q® CLX 7120 230V 50/60 Hz | Lab1CLX7120 | F4HA77788QF | Lab ABC |
| Service Visit | Dec-12-2019 | Milli-Q® IQ 7000 | Lab2IQ7000 | F8DA62294J | Lab ABC |
| Service Visit | Feb-10-2020 | Milli-Q® CLX 7120 230V 50/60 Hz | Lab1CLX7120 | F4HA77788QF | Lab ABC |

Rapidly view

- Planned service visits

In a click

- Set up notifications on your mobile phone or email
- Synchronize service events with your agenda
- Contact Milli-Q® Services

Telephone, e-mail or fax any questions to your local Milli-Q® representative for a prompt and informative answer.

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